

## **ABSTRAK**

**Zenitalya / 2100874201021 / Fakultas Ilmu Hukum / Hukum Bisnis / Analisis Penyelesaian Sengketa Bisnis Melalui Arbitrase Di Indonesia Di Tinjau Dari Undang-undang Nomor 30 Tahun 1999 Tentang Arbitrase dan Alternatif Penyelesaian Sengketa / Pembimbing 1 Nur Fauzia, S.H., M.H. Pembimbing 2 Reza Iswanto, S.H.,M.H**

Penelitian ini membahas Penyelesaian sengketa bisnis melalui arbitrase adalah hal yang penting dalam dunia bisnis, dimana sengketa bias muncul dari berbagai alasan seperti perbedaan interpretasi kontrak, pelanggaran kontrak, atau ketidaksepakatan antara pihak-pihak yang terlibat. Arbitrase adalah suatu proses penyelesaian sengketa di luar pengadilan yang dilakukan oleh pihak-pihak yang terlibat dengan bantuan seorang arbiter atau panel arbiter yang independen dan netral. Di Indonesia, Badan Arbitrase Nasional Indonesia (BANI) adalah lembaga arbitrase yang paling terkenal dan banyak digunakan dalam penyelesaian sengketa bisnis nasional. Meskipun arbitrase memiliki kelebihan seperti kecepatan, biaya yang lebih rendah, dan kebebasan untuk memilih arbiter, namun masih ada beberapa tantangan yang perlu diatasi, seperti kurangnya pemahaman masyarakat tentang arbitrase, kurangnya konsistensi dalam regulasi, dan kurangnya kepercayaan masyarakat terhadap arbitrase. Untuk meningkatkan penggunaan arbitrase, perlu dilakukan langkah-langkah seperti memperbaiki prosedur dan syarat pendaftaran sengketa pada lembaga arbitrase, mempromosikan arbiter yang berkualitas, dan meningkatkan pemahaman masyarakat tentang arbitrase melalui program edukasi dan promosi di media sosial. Dengan demikian, arbitrase dapat menjadi solusi praktis dalam menyelesaikan sengketa bisnis nasional secara efektif, cepat, dan ekonomis.

Kata Kunci : Hukum Arbitrase, Arbitrase Nasional, Penyelesaian Sengketa.

## **ABSTRACT**

**Zenitalya / 2100874201021 / Faculty of Law / Business Law / Analysis of Business Dispute Resolution Through Arbitration in Indonesia as Reviewed from Law Number 30 of 1999 on Arbitration and Alternative Dispute Resolution / Supervisor 1: Nur Fauzia, S.H., M.H. Supervisor 2: Reza Iswanto, S.H.,M.H**

This research discusses that resolving business disputes through arbitration is an important aspect in the business world, where disputes may arise from various reasons such as differing interpretations of contracts, breaches of contract, or disagreements between the involved parties. Arbitration is a dispute resolution process outside the court, conducted by the parties involved with the assistance of an independent and neutral arbitrator or panel of arbitrators. In Indonesia, the Indonesian National Arbitration Board (BANI) is the most well-known and widely used arbitration institution for national business dispute resolution.

Although arbitration has advantages such as speed, lower costs, and the freedom to choose the arbitrator, there are still several challenges that need to be addressed, such as the public's lack of understanding of arbitration, inconsistencies in regulations, and a lack of public trust in arbitration. To increase the use of arbitration, steps need to be taken, such as improving the procedures and requirements for dispute registration at arbitration institutions, promoting qualified arbitrators, and enhancing public understanding of arbitration through educational programs and social media promotion. Thus, arbitration can become a practical solution for effectively, quickly, and economically resolving national business disputes

**Keywords:** Arbitration Law, National Arbitration, Dispute Resolution.